



The Foundation for the Malcolm Baldrige National Quality Award has become a thought leader in performance excellence, leadership, and management. A significant part of that effort has been the development of several series of podcasts and webinars that address critical and timely issues facing leaders at all levels and in all sectors.

The Foundation itself organizes the Quarterly Webinar Series that not only addresses critical leadership issues but includes regular updates from the Baldrige Performance Excellence Program and the Alliance for Performance Excellence, providing an opportunity for interested parties to understand and appreciate the scope of activities across the Baldrige enterprise. Interspersed with the quarterly webinars are special interest webinars organized through the Institute for Performance Excellence.

The Foundation has also partnered with Institute Trustee ABOUT Healthcare to present the Leader Dialogue podcast series. Leader Dialogue focuses on health care, and addresses some of the biggest challenges health system leaders face. This series brings together subject matter experts who dissect the challenges and opportunities to help uncover practical solutions that enable leaders to succeed.

These are the topics our Broadcasting Excellence initiative addressed in 2022. You may go back and view the Foundation and Institute webinars here: <https://baldrigefoundation.org/what-we-do/webinars/>. Recordings and transcripts of the Leader Dialogue podcasts can be found here: <https://leaderdialogue.com/podcast/>.

## FOUNDATION AND INSTITUTE WEBINARS

- Virtual Executive Roundtable with ABOUT Healthcare - Technology: Maximizing Your Systems to Accomplish Your Goals
- Leadership Engagement: Workforce – Customers – Communities
- Delivering on our Commitment to Community Performance Excellence
- Innovation with ABOUT Healthcare
- Data Disasters and Delayed Decisions: Moving from an Explanation Culture to an Execution Culture
- Creating a Culture of Excellence: Operationalize Culture by Focusing on Process
- Consumerism: The Payvider Faultline with ABOUT Healthcare
- Using the Baldrige Excellence Framework to Improve Organizational Resilience and Sustainability
- Agility in Strategic Planning
- State-Based Baldrige Programs: The Gateway to Performance Excellence
- 2022 Baldrige Enterprise Update
- Systemness with ABOUT Healthcare
- Next Steps with ABOUT Healthcare

## LEADER DIALOGUE PODCASTS

- Can Innovation Rescue Health Care? With Ben Look and Mike Morin
- A Roundtable Discussion on the Health System, Executive Management, Pandemic Challenges, and More!
- Achieving Financial Stability and Resilience with Carol Burrell
- The Essentials of Operational Transformation with Dan Mullen
- Pragmatic Approaches of Innovation in Health Care with Dr. Jennifer Strahan
- ProVInsure: Innovative Self-Insured Health Care with Ashley Bacot
- Responding to Hinge Moments with Dr. Michael Lindsay
- Navigating the New Landscape: Innovation and Change Management in Health Systems
- Optimizing Capacity and Throughput with Angie Franks, ABOUT Healthcare CEO
- Oak Street Health: Rebuilding A Value-Based Health Care with Dr. Julie Silverstein
- The Disruption in Health Care: How You Should Pivot and Adapt for the Future with Scott Nordlund
- Payvider Adoption: Dennis Butts Jr.
- Unlocking Top Performance and Creating Extraordinary Outcomes Through the Power of Full Engagement with Jim Loehr
- Leading a Health Care Organization: Leadership Towards Providing Excellent Service with Phil Young
- John Chessare | Post COVID Health Care System
- David Burik | Challenging Health Care Trends
- U.S. Health Care: Understanding Challenging Trends for Health Systems and Hospitals with David Burik
- Achieving Systemness: Competitive Challenges with Scott Nygaard MD, MBA
- Achieving Systemness: Coaching Opportunities
- Achieving Systemness: Analyzing Gaps and Opportunities in Today's Environment with Dr. Conrad Vial
- Operating as One: Employee Empowerment and Seamless Handoffs with Gay Landstrom and Kim Maguire
- Operating As One: Leadership Development with Russ Hill
- Driving Clarity and Focus: the 12-week Year, With Guests Dan Isacksen, Trinity's CFO, and Brian Moran, author of the Book *The 12 Week Year*