



It's About Service

Reduce clerical burdens for your clinical teams so they can focus on serving those who served us

Honor America's veterans with efficient access to quality care

The Ensocare solution from ABOUT was designed to support smooth, timely patient transitions to skilled nursing, rehab, dialysis, home health, and other post-acute care (PAC) settings. Using Ensocare, social workers and case managers can confirm patient placements, not in hours, days, or weeks, but in minutes. The ABOUT provider network provides instant access to over 140,000 providers significantly easing your ability to quickly find the right care at the right place for our Veterans.

As the only off-the-shelf solution of its kind with a VA Authority to Operate (ATO) and Office of Information Technology (OIT) approval, the Ensocare solution is deployed in the VA Enterprise Cloud. Ensocare also integrates with VistA and Cerner, as well as other EHR systems – so all of your data is in one place. This integration creates workflow efficiencies and eliminates the need to download patient records and send information via fax.



Enhance veterans' healthcare experience

Accelerate and streamline veterans' discharge and transfer to appropriate levels of care, ensuring there are no lapses in care or delayed or duplicated treatment – improving their quality of care while reducing patient recovery time. According to the National Quality Forum, "...coordination of care is increasingly recognized as critical for improvement of patient outcomes and the success of healthcare systems".



Reduce burden of clerical functions

Stop manually searching for accepting care facilities, waiting by fax machines, and hoping for call-backs. Instead, help VA clinical staff pay more attention to veterans and their loved ones and give them the care they deserve. Reducing clerical time (faxes and phone call follow ups) also provides social workers more time to care for more veterans, not just the high-risk, high need veterans.



Reduce length of stay and diversions

Decrease referral acceptance times to thirty minutes, discharge veterans faster, and increase availability of open beds. This means more veterans and their families are able to access and benefit from VHA services while reducing length of stay and potentially reducing diversions as well.



Increase access to services

Receive instant access to over 140,000 provider facilities backed by real people providing 24/7 service to VHA medical providers. Case managers will no longer be limited to their local "go to" facilities but through the ABOUT network of providers can instantly send referral packets to any facility within the network, making it easier to place veterans with complex conditions. Having more qualified and certified facilities ultimately benefits veterans and their families by giving them access to appropriate levels of care.

About Us

The Ensocare solution may fit towards the end of the care continuum, but it's just the beginning of what we can accomplish together. ABOUT has a bold vision: to offer a flexible, purpose-built solution that empowers hospitals and health systems to operate as one connected network of care. We aim to enable easy access for clinicians to move patients into and out of the acute care setting – getting them to the next, best care setting faster and easier. We recognize that technology alone cannot solve healthcare's challenges. That's why we complement our technology with clinical experts and best practices to provide health systems the necessary controls and insights to grow with resilience, drive clinician effectiveness, and improve patient outcomes.



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